

Annual Infrastructure Health Check

Datasheet

Introduction

The Fsas Technologies Annual Infrastructure Health Check is an expert-led remote assessment that identifies operational risk, validates supportability and helps ensure installed systems remain aligned with vendor recommendations and recognized industry practice.

The Service is delivered remotely and covers the following supported Platforms

- PRIMERGY Servers
- SuperMicro Servers (supplied by Fsas Technologies)
- ETERNUS Storage Systems

The first health check is scheduled for approximately one year after installation and may be repeated annually while the covered equipment remains under manufacturer warranty. Approved management and diagnostic tools are used to gather data remotely, minimizing disruption to customer operations.

Order Codes	Description
FSP:G-PA49400GBDDS	Annual health check for up to 25 devices
FSP:G-PA49500GBDDS	Annual health check for up to 100 devices

For larger estates please contact the UK Professional Services for a bespoke quote.

Scope of assessment

Asset, warranty and support review

- Installed hardware inventory and configuration
- Serial numbers, asset registration and support entitlement
- Manufacturer warranty status
- Product lifecycle and support milestones
- Remote-support and call-home status, where available

Hardware health assessment

- Hardware event and alert logs
- Processor, memory, power, cooling and environmental status
- RAID controller, cache and battery condition
- Drive health and predictive-failure indicators
- Controller, enclosure and component redundancy
- Replication and snapshot health where configured

Firmware and software compliance

- Server BIOS, and iRMC/BMC firmware levels
- RAID and storage-controller firmware levels
- Disk and enclosure firmware
- Relevant management software versions
- Critical gaps, known-issue exposure and vendor advisories
- Recommended upgrade priorities and sequencing considerations

Security and management review

- Management-interface exposure and access configuration
- Authentication and secure-management protocol settings
- Supported encryption and cryptographic configuration
- Relevant vendor security advisories
- Unsupported firmware or management-software revisions
- Monitoring, alerting and remote-support configuration

Configuration, resilience and good practice

- Monitoring and alerting coverage
- Hardware-management integration
- Alignment with vendor guidance and recognized industry practice

Capacity and performance assessment

- Server and storage utilization
- Capacity consumption and available headroom
- Storage-pool and thin-provisioning utilization
- Performance hotspots and resource contention indicators
- Growth trends and capacity risks where sufficient historic data is available

Service Delivery

The Service is delivered in the following steps:

1. Service initiation and scope confirmation
2. Customer-assisted remote collection of diagnostic information
3. Specialist technical assessment and analysis
4. Report production and quality review
5. Customer findings workshop

In the workshop the customer will be provided with a clear evidence-based report of recommendations categorized on the traffic light system based on business relevance.

RED | Critical

- Immediate attention recommended due to material operational, security or supportability risk.

AMBER | Action

- Remediation recommended through a planned maintenance activity.

GREEN | Good practice

- No material concern identified, with optional optimization opportunities recorded.

The customer can then decide to action these recommendations themselves or further engage Fsas Professional Services to carry out the work on a Time and Materials basis.

Service assumptions and exclusions

- Covered systems must remain under manufacturer warranty at the time of assessment.
- The customer will provide access, diagnostic exports and relevant historical data as agreed during initiation.
- The service is non-intrusive and does not make production changes to customer systems.
- Firmware deployment, configuration changes and remediation activities are not included and may be quoted separately.
- Assessment depth depends on the quality and availability of data exposed by the installed management and diagnostic tools.
- Remote delivery is during standard UK business hours, Monday to Friday, 09:00 to 17:00, excluding UK public holidays.

More information

Fsas Technologies products, solutions & services

In addition to infrastructure services, Fsas Technologies provides a range of platform solutions. They combine reliable Fsas Technologies products with the best in services, know-how and worldwide partnerships.

Fsas Technologies Portfolio

Built on industry standards, Fsas Technologies offers a full portfolio of datacenter hardware, software and related services. This allows customers to select alternative sourcing and delivery models to increase their business agility and to improve their IT operation's reliability.

Data Center Solutions

<https://www.fsastech.com/en-eu/>

More information

To learn more about our Professional Services Offerings, please contact your Fsas Technologies sales representative or Business partner, or visit our website.

<https://www.fsastech.com/en-eu/>

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment.

Using our global know-how, we aim to contribute to the creation of a sustainable environment for future generations through IT.

Please find further information at

<http://www.fujitsu.com/global/about/environment>

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Disclaimer

Please note that the data sheet describes the technical specifications to the maximum extent. The offer was developed for normal business use.