

# Datasheet

## FUJITSU ETERNUS

### AF / DX / AB / HB Implementation Service

#### Implementation Pack

#### Introduction

Fujitsu offers our ETERNUS implementation package to install and configure your newly purchased ETERNUS storage array into your existing or newly created infrastructure / environment.

The ETERNUS implementation service delivers:

- A physical installation service to rack and connect your Array to power and management network
- Configuration that ensures your new array is configured correctly and delivers all the featured functionality in accordance with a pre-supplied design document.
- A test and acceptance process that assures you the functionality you need and expect is provided.
- A handover process that gives you the necessary details to ensure you can manage your storage array henceforth.

#### Benefits

Fujitsu Professional Service Consultants are fully trained and accredited in understanding and getting the best from Fujitsu ETERNUS Storage.

Extensive support capability back to Fujitsu design and manufacturing departments to ensure that should unanticipated problems arise an answer can be quickly found.

A Standard configuration rule model approach that produces reliable and tested design configurations.

Highly skilled and experienced staff are present during your most vulnerable time of change to ensure a successful result.

Worry free assured implementation process, reducing reliance on potentially product unfamiliar resources.

#### ETERNUS Implementation packages

Fujitsu's ETERNUS Implementation package should be utilised for implementation of any of our ETERNUS DX/AF storage range except for ETERNUS Clustering which utilises a different package.

#### Order codes

- ETERNUS AF150,250. DX60, 100, 200 Implementation Package  
*FSP:G-IN12400GBST3*
- ETERNUS AF650, DX500, 600 Implementation Package  
*FSP:G-IN16600GBSTO*
- ETERNUS AB / HB Implementation  
*FSP:G-IM20500GBSTO*

## Service in detail

### Customer Requirements

- RAID Groups to be configured
- Hot spares
- Volumes on each RAID Group
- Thin provisioning requirements
- Host Connectivity and LUN mapping
- Any non-default user access management; roles and permissions
- Event notification, e.g., Email, SNMP trap, syslog, Remote Support

### Installation & Configuration Service:

- Install CE/DE enclosures into appropriate position within rack.
- Cable arrays with redundant paths – where applicable.
- Power on and ensure no hardware errors.
- Replace any failed disks / hardware if necessary.
- Configure as per agreed Customer Configuration Requirement.
  - RAID Groups
  - TPP (Thin Provision Pools)
  - Hot Spares
  - Volumes
  - SNMP
- Configure Host affinity.
- Create hand over document showing configuration details of deployment.

### Test & Handover Service:

- Confirm storage presentation to servers.
- Test functionality of configured features.
- Controller failover testing.
- Demonstrate management access.
- Provide Design handover document.

### Service Delivery

These packages are delivered Mon to Fri 09:00 to 17:00, not including bank holidays. The service can be delivered outside of these times but will be subject to additional charges that can be quoted on request.

Geographical restrictions may apply for areas outside of mainland UK and additional expenses may apply. Please check with your sales representative prior to purchase.

### Out of Scope

- Any data migration services.
- Any VM migration services.
- Any configuration requirements on customer hosts that access the array.
- Setting up / configuring ETERNUS Clustering.
- REC setup installation and configuration

## More information

### Fujitsu products, solutions & services

Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

#### Fujitsu Portfolio

Built on industry standards, Fujitsu offers a full portfolio of IT hardware and software products, services, solutions, and cloud offering, ranging from clients to datacenter solutions and includes the broad stack of Business Solutions, as well as the full stack of Cloud offerings. This allows customers to select from alternative sourcing and delivery models to increase their business agility and to improve their IT operation's reliability.

[www.fujitsu.com/global/products](http://www.fujitsu.com/global/products)

### More information

Learn more about Fujitsu, please contact your Fujitsu sales representative or Fujitsu Business partner, or visit our website.

[www.fujitsu.com](http://www.fujitsu.com)

### Fujitsu green policy

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment.

Using our global know-how, we aim to contribute to the creation of a sustainable environment for future generations through IT.

Please find further information at <http://www.fujitsu.com/global/about/environment>

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### Contact

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